

## ATTACHMENT 7

### Consumer Confidence Report Certification Form

(to be submitted with a copy of the CCR)

Water System Name: Yorba Linda Water District

Water System Number: 3010037

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 10, 2014 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the California Department of Public Health.

Certified by: Name: Alex Thomas, P.E.

Signature: 

Title: Water Quality Engineer

Phone Number: ( 714 ) 701-3115 Date: 6/10/2014

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described by the February 2013, CCR Delivery Memorandum (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.ylwd.com/WaterQualityReport.pdf](http://www.ylwd.com/WaterQualityReport.pdf)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Other (attach a list of other methods used)
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: [www.ylwd.com/WaterQualityReport.pdf](http://www.ylwd.com/WaterQualityReport.pdf)
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

# Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete the below by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.ylwd.com/WaterQualityReport.pdf](http://www.ylwd.com/WaterQualityReport.pdf)
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: [www.\\_\\_\\_\\_\\_](#)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior CDPH review and approval.* Water system utilized an additional electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

1. YLWD notified customers of electronic CCR availability on its June and July billing (see attached message)
2. YLWD then posted the 2014 CCR on its website at the URL listed in its June Billing notification as well as a link on the front page of the District Website ([www.ylwd.com](http://www.ylwd.com)).
3. YLWD notified customers that hardcopies of the 2013 CCR are available at District's office and/or by telephone request if desired.

As a reminder, you will notice an increase on your August 2014 bill. This is the third of an approved three-year annual increase that includes pass throughs from YLWD's water suppliers. A typical one-inch meter will see a monthly service charge increase of \$2.10, from \$14.67 to \$16.77. The price per unit will increase by \$.06 from \$2.64 to \$2.70. For more information, please visit <http://ylwd.com/water-rates-fees>. In addition, the 2014 YLWD Water Quality Report is now available on our website at [ylwd.com/WaterQualityReport.pdf](http://ylwd.com/WaterQualityReport.pdf)